



Online Help

Before using WEX Fleet One online services, please confirm:

- You have an updated browser
- Your cache has recently been cleared
- Your browser will accept Cookies

Problem/Symptoms	Solutions
Receive a "Page Cannot Be Displayed" error.	Update browser
Screen does not update with new data.	Clear the cache
After Security Login you are asked to login a 2nd or 3rd time.	Accepting Cookies
You get "ERROR-Invalid Login! Please Retry" on login.	Check password
Cannot see the Merchant Menu. I have a Local account.	Update browser
Reports do not print on one sheet. (printer margins)	Adjust Print Margins
After login you only see Welcome, # and your account number does not display.	Accepting Cookies